



SAFETY GUIDELINES FOR GUESTS AND ASSOCIATES

At Schlitterbahn, there is nothing more important than the health and safety of our guests and associates. Our safety guidelines and procedures were developed in accordance with provincial health guidelines, medical professionals and industry best practices.



Daily attendance capacity will be limited to allow for proper social distancing throughout the park.



Guests will be required to make a reservation in advance, reserving a specific day and time to visit the park based upon capacity availability.



Contactless thermal imaging will be used to screen temperatures of guests prior to entry. Guests with a fever will be asked to reschedule their visit. Visit [Schlitterbahn.info/cancel](https://schlitterbahn.info/cancel) to reschedule your visit. Guests must also complete a health questionnaire via the park's website at [Schlitterbahn.info](https://schlitterbahn.info).



Face coverings are required for entry into the park. For your safety, we ask that you remove face coverings when experiencing water attractions or pools. Face coverings are not required while waiting in line for water attractions, nor for guests under the age of two-years-old.



Guests can manage reservations on our website at Schlitterbahn.com. The online health assessment is required within 24 hours of your visit and can be found at <https://schlitterbahn.info/online-health-declaration/>



Safety messaging and reminders as well as distance markers and physical distancing indicators can be found throughout the park.



Hand sanitizing stations have been added in key locations within the park including rides, merchandise stores, dining locations and other high-traffic locations.



Social distancing requirements will be instituted on rides, in restaurants and merchandise locations.



Cashless transactions will be encouraged at dining venues and stores.



Enhanced cleaning measures will be put in place for rides, restrooms and dining facilities.



All associates must go through an extensive two-part COVID-19 training program.

The guidelines above are subject to change in line with new guidance from health authorities.

